



## **Coronavirus (COVID-19) Information**

### **Visiting your loved one**

We continue to work together with local authority, clinical leads and Public Health to facilitate visits at Worcester Lodge in a covid-secure way. Please understand that it is our priority to keep everyone in our care, as well as all the staff and their families, safe during this difficult time. We will keep you updated with the very latest arrangements as soon as we are able.

### **Residents coming into the home**

We are delighted to be able to welcome new residents during this time. It is important that heightened admission procedures are followed, which includes returning a negative covid test result prior to coming into the home as well as proof of vaccination. Thankfully, we no longer require new residents to undergo a period of self-distancing in their bedrooms before joining the daily communal settings. However self-isolation procedures may apply in certain circumstances following for example an emergency overnight hospital visit. During this time, we will ensure there is enhanced contact with care and activity staff, as well as a dedicated connected device for family interaction. Please check with management for further details and latest guidance.

### **Infection Control and PPE**

We continue to liaise with our care product supplier as well as the local authority and Public Health on a regular basis to ensure consistently high levels of all necessary items including PPE are stocked at the home.

### **Health and Well-being**

During these prolonged challenging times, the health and wellbeing of every resident is our utmost priority. Our team of dedicated activity co-ordinators create a wide variety of daily events to stimulate the body and mind. These can include yoga, reminiscence activities and games and musical concerts.

## Keeping in touch with your loved one

We have a variety of means to keep in touch with your loved one. A number of connected devices with access to Zoom, Skype, Messenger and Whatsapp are available, as well as traditional telephone services. We also have a private members Facebook group which is updated constantly with pictures of daily activities and events.

Please contact us if you have any questions on our measures we have put in place to keep to Worcester Lodge covid-safe. Further guidance can also be found at:

<https://www.gov.uk/government/collections/coronavirus-covid-19-social-care-guidance>

